



CLIENT RESPONSIBILITIES AND RIGHTS

As a recipient of Denver Indian Health and Family Services Inc. (DIHFS) services, you have the following rights:

1. To be treated with dignity and respect; as an individual who has personal needs, feelings, preferences and requirements.
2. To privacy in your DIHFS program, in your care, and in fulfillment of your personal needs.
3. To actively participate in the development of your treatment plan objectives.
4. To refuse treatment to the extent permitted by law and to be informed of the consequences of this right.
5. To continuity of care. You will not be transferred or discharged, except for medical and/or therapeutic reasons, noncompliance to program guidelines, for your personal care and treatment, or for the welfare of others. Should your transfer or termination become necessary, you will be given reasonable advance notice, unless an emergency or urgent situation exists.
6. To voice grievances in relation to policies, procedures, and services offered by this agency without fear or restraint, interference or retaliation.
7. To confidential treatment of your personal and clinical records. Information from these sources will not be released without prior written consent from you, except as required by law. You have the right to be informed at your intake, of the conditions and situations
8. that would result in the release of any information without your consent.
9. To be provided with a slate of treatment options and a treatment plan.

As a recipient of Denver Indian Health and Family Services Inc. (DIHFS) services, you have the following responsibilities:

1. To provide input and assistance in developing your individual treatment plan.
2. To participate and/or determine your personal investment in treatment goal achievement.
3. To attend all treatment sessions in a timely manner.
4. To give timely notice in the event a session needs to be cancelled/rescheduled.
5. To attend all treatment activities in a sober condition.
6. To provide written approval of any release of confidential information to a third party (except when release is required by law).
7. To supply information and documents to allow for third party billing, when requested.
8. To conduct yourself in a non-threatening, non-destructive manner while at DIHFS and all DIHFS sponsored functions.